



Enabling a global team to bring their work into the 21st century



About the Client

Today we're talking with Tarunjot, the senior in-house consultant for Merck Inhouse Consulting, who led the Adobe Workfront implementation for his team. Merck is a German multinational pharmaceutical and chemical sciences company with thousands of employees worldwide. Our training concentrated on streamlining operations across the United States, Germany and Singapore.

The start

The Merck IC team relied on Excel, Sharepoint, Microsoft Access and emails to manage their cross-charging. The result? Teams lacked transparency, struggled with communication, suffered from unproductive meetings and endured painful manual input of data.

WNDYR was tasked to deliver a more automated process, while Workfront's ease of use was a primary reason the platform was selected. The Merck IC team wanted to be empowered to manage their own system without relying on external support.

How we enabled the client to reach their goals

- ✓ Our WNDYR Deployment Consultant built trust with the team by exhibiting a deep understanding of the use case.
- ✓ Our WNDYR Deployment Consultant built confidence and empowered the team to own their instance and enable them to maintain it
- ✓ Lastly, we tested, verified and advised on alternative solutions for the team's more complex processes during implementation.

What's needed?



Streamline projects across 3 geographies



Move from manual work to a cross-charging process



To manage resources for consultants and graduates



The results

Two months after the implementation, Tarunjot says that Merck IC team are thrilled with the work WNDYR has done so much so that other departments inside the organization are seriously considering adding Workfront to their arsenal of tools.

Even more impressively, directors are already giving great feedback and mentioning that Workfront is making their work lives much smoother.

The training done by WNDYR has delivered a confident and self-reliant team who been able to make some modifications they wanted (like tweaking reports) very quickly on their own.

About WNDYR

Our global team provides the ultimate service solution to effectively onboard teams into Adobe Workfront.

We bring our deep expertise to assist clients in optimizing their work-flows and partnering with them on a further journey of development inside their organizations.

Contact us at sales@wndyr.com

What we delivered



Cross-charging runs far more smoothly and with greater efficiency



Improve resource management



Workfront instance with successful user usage adoption and usage metrics



A highly satisfied and empowered team with a very positive outlook on Workfront